# Today We Are Practicing!

On March 2nd & 3rd, we will be moving to our new hospital at 1101 Van Ness Ave. Today we are practicing, safety first! You will likely notice an increased number of staff. Sorry for any inconvenience.

You can read more about our new facilities at [**sutterhealth.org/CPMC**](http://cpmc2020.org/)**VanNess**

# We’re Moving! MARCH 2nd & 3rd

Patients and Visitors will be supplied information to make the transition safe and efficient. We will have extra staff and volunteers on hand to assist. As a reminder to staff, parking will be reserved for patients, families and MDs.

For more information about our new state-of-the-art Van Ness Campus, go to [**sutterhealth.org/CPMC**](http://cpmc2020.org/)**VanNess**

# Our Main Lobby Is Closed. Enter at 2100 Webster Street.

We’re moving to our new hospital today. To make the transition safe and efficient, please avoid all areas marked as restricted. Extra staff and volunteers are on hand to assist.

A **free shuttle** to our new 1101 Van Ness Campus runs every 10 minutes. The shuttle pick up is at the corner of Buchanan and Sacramento streets.

# RESTRICTED ACCESS AHEAD!

We are bringing you a better hospital experience. Right now though, we are moving patients and need the area in front of you cleared so we can move safely and efficiently. We have a free shuttle to our new facility, and volunteers to assist you. Thank you for your help!

# Hospital Shuttle

We are bringing you a better hospital experience.

On March 2nd and 3rd, we are moving patients and equipment. For safety and convenience, please take our complimentary shuttle. Shuttles run every 20 minutes and will drop you off at the new Van Ness Campus at the corner of Geary St. Volunteers are available to assist you.

Thank you for your help!

# Friends & Family Area

We are bringing you a better hospital experience.

We have a free shuttle to the new facility at 1101 Van Ness Avenue. The shuttle departs every 20 minutes. Feel free to wait here. Another waiting lounge is set up there with snacks and refreshments. When patients are safely situated in their new rooms, you will be notified.

# Moving to Your New Hospital

On Saturday, March 2, we will welcome all patients at Sutter CPMC’s Pacific Campus to our new CPMC Van Ness Campus.

Your safety and comfort are our top priorities. CPMC has planned for this move for 11 years. Here you will find important Move Day information, including what to expect and how to prepare.

If you have questions or need additional information, please ask your nurse.

### Move Date and Time

Saturday, March 2, beginning at 8 a.m. Each move will take approximately 30 minutes.

### Your Safety & Care During the Move

We want you to be comfortable during the move. Your doctor will ensure you can safely move. Your nurse will help you prepare, direct the team moving you and make sure everyone understands your special needs. A team of trained professionals will be with you every step of the way.

### Move Transportation and Route

We have partnered with quality ambulance companies for a safe ride to the new hospital.

During the move, the main hospital entrance on Buchanan street will be closed. Visitors can use the 2100 Webster entrance to the medical office building.

Patients discharged on Move Day will exit from the Emergency Ambulance bay on the corner of Buchanan and Sacramento streets.

### Parking and Hospital Access

Parking will be available at the Van Ness Campus (1101 Van Ness Ave.) Enter on Post street.

Alternatively, families and visitors may choose to use our free shuttle service between the Pacific and Van Ness Campuses. Shuttles leave every 10 minutes between the two locations, from 5:30 a.m.–9 p.m.

### Family and Friends

On Move Day, family and friends are asked to wait in the Van Ness Campus, where a cozy family lounge has been set aside for their convenience. They will be notified once your move is complete and may then join you in your new hospital room. Family members arriving later in the day will check in at the information counter and be directed to your new room. Many staff and volunteers will be on-hand to help visitors find their way around the new hospital.

### Cafeteria

Cafeterias will be closed on the weekend. Families waiting can enjoy refreshments provided in the family lounge–room 270A/B–across from the Van Ness Campus café.

### Personal Belongings

By March 1, the day before the move, please have a family member take home all personal items, such as flowers, cards, magazines and gifts. Once the move is complete they may bring the items to your new room.

Essential items such as dentures, glasses, hearing aids, and clothes will be placed in a bag labeled with your name and new room number, and will be transported with you to the new hospital.

# Moving to Your New Hospital:

## Mother and Child

After years of careful planning and preparation, we will move to the new Van Ness Campus on Sunday March 3, 2019.

You and your child’s comfort and safety are at the heart of all of our planning. This pamphlet provides information about the move and answers important questions for you and your loved ones. A member of our Patient and Family Move Team will meet with you and your family to address any concerns before and after the move.

This is an important day for Sutter Health CPMC and our community. We are excited about the move and look forward to caring for your family on our new campus. We have furnished our patient rooms, family lounges and public areas with comfortable furnishings to feel more like a home. And, we have incorporated therapeutic design elements to help our patients and families heal and feel more at ease.

### Safety First

Your doctor will make sure you and your child move safely. After a complete assessment, the doctor and nursing team will determine the safest time for your child’s move. We have partnered with quality ambulance companies whose ambulances are equipped with everything necessary to give your child a gentle and safe ride. Any special equipment required for your child’s care will be available to ensure a safe move.

Moving mother and child should take approximately 30 minutes from the time you and your child leave your old room to the time you are settled in your new room.

In addition, our watchful security team will be on campus to ensure your child’s safety throughout the move.

### Medical Care During Your Child’s Move

The day before you and your child’s move, the nurse will explain the schedule. A nurse will be by your child’s side during the entire move, including the ride in the ambulance. An entire team of health care professionals will be nearby at all times. They know each person’s medical condition and will take every precaution to ensure your child’s safety. All medications will be given in a timely manner to make the move comfortable. Your child’s nurse will immediately address you and your child’s concerns before, during and after the move and will be in contact with your doctor with any questions.

### Individual Needs

All patients and their families will be moved with care and clinical excellence.

**C**ultural Awareness - We will meet your family’s language and/or cultural, spiritual and other needs.

**A**ttentiveness - The clinical team will pay special attention to your child’s needs both before the move, during and after the settling into the new room.

**R**espect - We will provide privacy and confidentiality during the move.

**E**mpathy - We will listen to and respond to you and your child’s concerns and questions.

### Personal Belongings

Please take home all your child’s non-essential items, such as toys, books, games, etc., in the days before the move. You may keep important items that provide your child comfort. We will place them in a personalized bag to move with your child. Toys, activities, movies, etc., will be available to your child when your child arrives at our new hospital. Our Patient and Family Move Team will visit the day before the move to check that everything is labeled and ready.

### Family and Friends

Move day will be busy for us as we carefully and safely move all of our patients. However, we understand that your family and visitors will want to be with your child in the new room, and we are excited for them to see our new campus. A cozy lounge has been set aside in the new campus across from the cafe. Guests can wait here until patients are safely in their new rooms. We have also designated a family waiting area in the CAL Campus Cafeteria.

Families and visitors may like to use our free shuttle service or may choose to drive to our new location at 1101 Van Ness Ave. The shuttle service will depart from the California Campus and bring visitors directly to the Van Ness Campus. We will provide a convenient shuttle service every 20 minutes between the two locations, from 5:30 a.m.–9 p.m.

If your family and visitors choose to drive their own vehicle, they will enter the hospital parking from Post Street. Volunteers will be present to help direct them.